

Jorge Eliseo Cesin

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Summary of Qualifications

- 4+ years of MATLAB experience at Northern Arizona University from an array of math-based classes and labs (CS122, EE188, ME286, CENE253, MAT362, ME 440, ME 450, ME 476C...)
- 4+ years of CAD (Solidworks) experience at Northern Arizona University from an array of engineering-based classes (ME180, ME286, CENE253, ME 440, ME 476C...)
- 5+ years of customer service experience and team communication skills from various jobs requiring me to keep conversations and deal with customer issues.
- SRP Evaporation Reduction Study Capstone.
 - Focused on studying 10+ hours a week on heat and mass transfer
 - The team was given a budget of \$5,000, in which we fundraised an extra 10% on top of initial budget (\$765)
 - Communicated with client from SRP, as well as the ASU team in Phoenix in order to get a better understanding of what needs to be done.

Education

Northern Arizona University | Flagstaff, AZ

Expected Dec 2025

- Bachelor of Science in Mechanical Engineering
 - Merit Scholarship based on Highschool GPA

Work Experience

Warby Parker | Gilbert, AZ 85295

May 2025 – Current

- As a sales associate, during slow hours would help the team keep the floor clean and organized
- Sold prescription glasses as well as took insurance during check out with a monthly high of \$30,000
- Book eye appointments as well as giving patients any necessary forms and took any necessary payments with or without insurance

Native Grill and Wings | Phoenix, AZ 85044

May 2022 – January 2025

- As a server helped the store earn around \$800 – \$1300 a shift as well as provided excellent service in a high paced environment with a high of \$2400 in sales in one night
- As a host we were responsible for taking a number of orders would be taken over the phone as well as seated a high volume of people during rushes
- As a busser kept tables clean and orderly for the next set of customers, as well as made sure liquid waste and trash were empty for the servers and other bussers

Dairy Queen | Chandler, AZ 85226, Flagstaff, AZ 86001

June 2020 – March 2024

- Shift lead/manager, helped keep labor percentage at 18 – 20% sometimes reaching labor hours as low as 7%
- As part of machine maintenance, would fully take apart and clean machines on a bi – weekly basis showing up as early as 6am and sometimes staying as late as 2am
- Responsible for closing and opening the store properly as well as handling, balancing, and dropping off the cash in the cash drawer in the safe in the back, as well as locking the store at the correct time
- Kept the store stocked during busy shifts as well as changed the softserve bags to continue the flow of products leaving the store at an appropriate time.

Finish line | Chandler, AZ 85226

August 2020 – June 2022

- Kept shoe warehouse organized and stocked as well as made sure each category of shoe was where it needed to be.
- Received shipment, put the various shoes in the designated part in the warehouse as well as marked shipment number down on the catalog for tracking

Skills

- SolidWorks, Microsoft Excel, Microsoft Teams, MATLAB, Microsoft/ Google Suites, FL Studio
- Bilingual: English, Spanish

Community

- Volunteer at Granada Weekend Missions
- Volunteer at Feed my Starving Children